



Submission From: Taxpayer
Location: NY
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Issue Summary: Ignoring of inquiries sent my registered mail return receipt gave wrong phone numbers and department

Issue Detail Description:

Ignoring of inquiries sent by certified registered mail return receipt received by IRS on April 9th 2009 at PO Box 9019 Holtville NY 9019(7008 3230 0002 2778 6382) gave wrong phone numbers and department to talk to. Argumentative, insincere and abusive and refused to get supervisor(730160)Used bad con man telemarketing and bad collection methods and couldn't deal with loss of control of conversation. Refused to help resolve the problem and only demanded payments in full or installments when amount was discharged in bankruptcy, claimed ignorance. When asked for number of bankruptcy department given wrong number. Threatened to hang up and make wait for 39 minutes on next phone call same as this call. Only cared about getting blood out of rock and not addressing problem or transferring to someone that can help.(Denied being a outside collector for private company but sure sounded like an abusive control freak com woman type of one)! Why is their no way of asking for appeal or due process hearing online with a reference number because if the IRS is just going to ignore certified mail and act like they don't receive it. This has happened at least 5 times the last couple of years taxpayers need a alternative to the us postal system and IRS slight of hand!